



SUBARU of INDIANA AUTOMOTIVE, INC.

QUALITY POLICY

“Customer Satisfaction is the First Priority”

to achieve this, we must ensure

QUALITY IS THE TOP PRIORITY

SIA is committed to meeting regulatory requirements and our global customer expectations of ZERO defects in our products. This policy supports **Subaru Corporation Strategic Directives** and provides the framework for establishing quality objectives and targets. We will team up to continually improve our products, our processes and the quality management system, to enhance customer satisfaction.

SIA is committed to being a world-class leader in quality. This policy is communicated to all SIA Associates and is available to the general public.

Authorized by: SIA President

1.1.21